

Product Roadmap

Published: 1st of July 2024

About this Roadmap

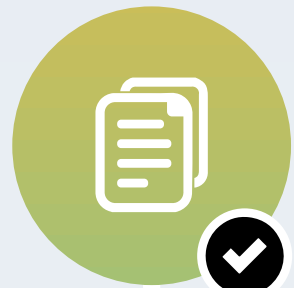
In 2024 we foresee 3 major product releases. The Spring release went live on March 12th, the Summer release on July 1st. The Fall release will follow in December. Looking ahead of the future, the 2025 Spring Release will also be covered in this edition.

In the planning for each release we distinguish 3 categories of topics; **Committed**, **Planned** and **Envisioned**. Certain components of product development may be too large to fit in one release, therefore, the same development topic may appear in several releases under a new category. Detailed product release notes will be published with each release, outlining the different topics and product developments that are included.

We define the 3 categories as follows:

- Committed** : Committed topics are confirmed as part of the release.
- Planned** : Planned is expected in the current release, with the possibility of (partly) shifting to a later release.
- Envisioned** : Envisioned topics refer to features we anticipate to add to our platform but are not yet fully defined.

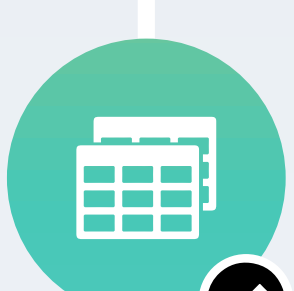
Fall December 2024



Refactoring Cross Reference Reports service (Performance improvements expected)
Major rewrite of the reporting web service to achieve faster report generation that is easier to maintain.



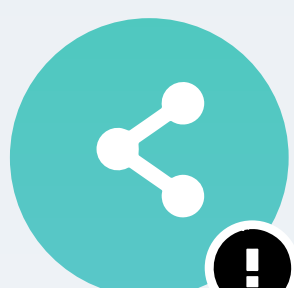
Redesigned Viewer App (Phase 1)
Completely new Viewer App to replace the current Viewer App. It will be based on our new design guidelines for a better user experience.



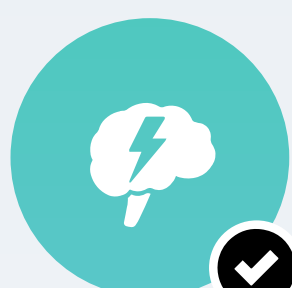
Refactoring Property Editors Table & property pane
Rewrite of the table property editor and the property grid to replace editors from our component library for improved maintainability.



Bug fixes
Variety of small bugfixes and customer wishes addressed.



Refactoring Sharing
Rewrite of both the UI and server side functions to create and retrieve shared diagrams. For improved UX, maintainability and preparation of future UX improvements.



Redesigned Brainstorm App
Completely new Brainstorm App to replace current one. It will be based on our new design guidelines for an improved user experience.



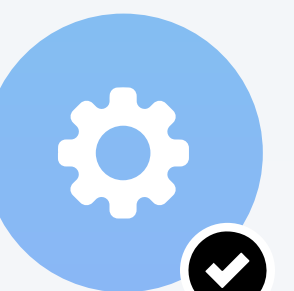
Refactoring Evaluation (phase 1)
Partial rewrite of the process evaluation module code for improved maintainability.



More advanced Visio Import
Heuristics (smarter algorithm) for repairing invalid processes during import.

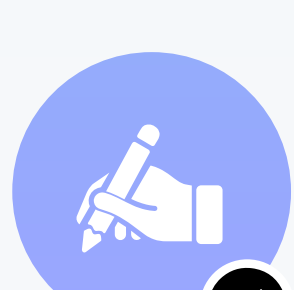


SSO Extensions and Improvements
o Support for maintaining multi-domain and Surfconext environments in the Admin Center UI.
o Support for user list synchronization with EntraID.
o Mapping Engage Process user groups to AD groups.



Configurable property categories and properties order
It will be possible to create categories yourself to organise and sort the (table) properties as desired.

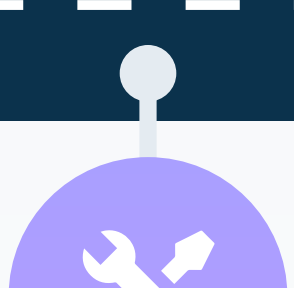
Spring April 2025



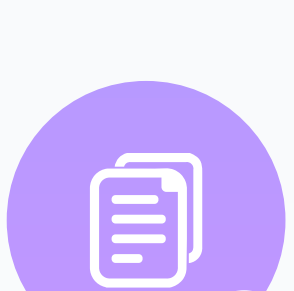
Redesigned Mini Property Editor
Extra features to customize the mini property editor, including a selection of properties and the order.



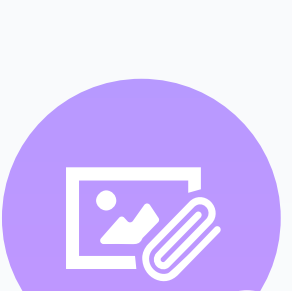
Redesigned Viewer App (Phase 2)
The new Viewer App now also replacing the old Viewer. It will be based on our new design guidelines for an improved user experience.



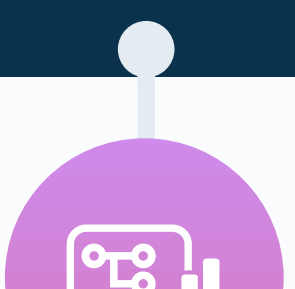
Bug fixes
Variety of small bugfixes and customer wishes addressed.



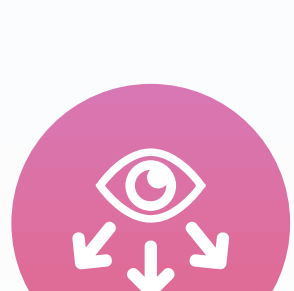
Redesigned UI Cross Reference Reports (Phase 1, based on current functionality)
New UI for creating new and loading existing cross reference configurations. Includes refactoring to have more maintainable code.



Refactoring Image Handling
Refactoring to have significant performance improvements for organisations with many images in descriptions/remarks and reduce our database size.



Refactoring Evaluation (phase 2)
Partial rewrite of the process evaluation code for improved maintainability.



Improved WCAG Support
WCAG A-level support for the new Engage Process Viewer.



Additional Governance, Risk & Compliance related wishes
To be defined and decided.

And beyond..

Of course there are many more topics we think about adding to our platform in the time to come. Time and resources are always constraints that apply but the Roadmap is a place to share some of those thoughts with our customers and partners.



Redesigned Notifications
o Allow users to configure all notifications in one screen
o Add support of Windows/mobile popup notifications.



Redesigned Admin Center
Completely new Admin Center. It will be based on our new design guidelines for an improved user experience.



Redesigned Publisher
Completely new Publisher. It will be based on our new design guidelines for an improved user experience and include many ideas for UX improvements for maintaining the archive, copying Modeler project folder structures, limited-time publications and more.

Disclaimer

The Engage Process Roadmap describes product development efforts for the next 2 upcoming releases. Engage Process makes utmost efforts to achieve plans as described in this Roadmap document but is always entitled to make (last minute) changes if circumstances so require.

About Engage Process

Engage Process empowers staff to discuss, evaluate and improve processes together. Putting the employee first makes Engage Process a true "human centric" solution. This means proactively exploring and reimagining processes in real time, by the people who are actively working with these processes day-to-day.

Processes create the foundation for management programmes such as cost savings, compliance, service (re)design, and digital transformation. Over 350 organisations in Europe and North America use Engage Process on a daily basis. These include City of Edinburgh Council, Gemeente Den Haag, Hyde Housing, City of Brugge, and Provincie Noord-Holland, as well as many others in different industries.

Account Management

The Engage Process Account Management team is available for you to discuss relevant process management developments in your organization and the position Engage Process can have. Feel free to contact your account manager and schedule time for a re-introduction of Engage Process in your organization. A comprehensive session we deliver to you, free of charge, in which we share our latest process management insights with you and discuss specific questions you might have on process management initiatives in your organization.

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