

Product Roadmap

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About this Roadmap

In 2024 we foresee 3 major product releases. The Spring release went live on March 12. Additionally the Summer (July) and Fall (December) releases will follow. In the planning for each release we distinguish 3 categories of topics; **Committed**, **Planned** and **Envisioned**. Certain components of product development may be too large to fit in one release, therefore, the same development topic may appear in several releases under a new category. Detailed product release notes will be published with each release, outlining the different topics and product developments that are included.

We define the 3 categories as follows:

- Committed** : Committed topics are confirmed and included in the release.
- Planned** : Planned is expected in the current release, with the possibility of (partly) shifting to a later release.
- Envisioned** : Are not yet fully defined and decided but serious/concrete enough to publish in the Roadmap.

Summer

Rollout expected in July 2024



Refactoring Retrieving Process Handbook
Rewrite of the web service and change of database structure to achieve both easier maintainable and faster retrieval of published, shared and approval processes.



Refactoring Cross Reference Reports
Major rewrite of the reporting web service to achieve easier, faster, and more maintainable report generation.



Refactoring Evaluation
Partial rewrite of the Process evaluation function in the Modeler for improved product maintainability.



Refactoring Mini Property Editor
Rewrite of Mini Property Editor to only apply editors from our component library making maintenance easier.



Sensus Import Service
Support for the Engage Process product consultants to import Sensus process files. Limited conversion based on specific customer requirements only.



Bugfixes
Variety of small bugfixes and customer wishes.



Limited Visio Import
It will only support vsdx files and only support valid process diagrams. Valid means that all shapes have the proper type and all shapes are properly connected, forming a valid process flow.



Additional GRC related wishes
Work in progress. To be defined.



Redesigned Viewer
Completely new Viewer to replace both our current Viewer and Viewer App. It will be based on our new design guidelines for an improved user experience.

Fall

December 2024



Redesigned Mini Property Editor
The Mini Property Editor has become too extensive for users. A new version will allow you to select which properties to show and hide.



Redesigned Cross Reference Reports
New UI for using cross reference reports. This also includes refactoring to have more maintainable code.



Bugfixes
Variety of small bugfixes and customer wishes.



Refactoring Table Property Editor & Property Grid
Rewrite of the table property editor and the property grid in the Modeler to replace editors from our component library and for easier maintenance.



Refactoring Evaluation (phase 2)
Partial rewrite of the Process evaluation function in the Modeler for improved product maintainability.



Advanced Visio Import
Heuristics (smarter algorithm) for repairing invalid processes during import.



Brainstorm App
Completely new Brainstorm App to replace the existing web app and native apps for iOS and Android. Based on our new design guidelines for an improved user experience.



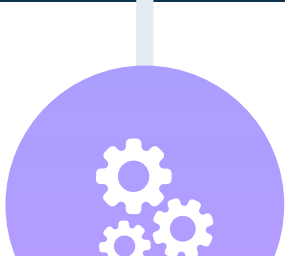
Security Extensions and Improvements
To be decided. It should include additional logging of administrative actions for audit purposes.

And beyond..

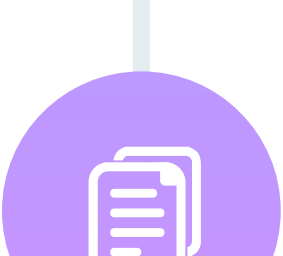
Of course there are many more topics we think about adding to our platform in the time to come. Time and resources are always constraints that apply but the Roadmap is a place to share some of those thoughts with our customers and partners.



WCAG support
WCAG support for the new Engage Process Viewer.



New Admin Center
Completely new Admin Center. It will be based on our new design guidelines for an improved user experience.



Redesigned UI Cross Reference Reports phase 2
Extra favourite reports, to create store favourite reports, to create personal reports and to share reports with the whole organization.

Disclaimer

The Engage Process Roadmap describes product development efforts for the next 2 upcoming releases. Engage Process makes utmost efforts to achieve plans as described in this Roadmap document but is always entitled to make (last minute) changes if circumstances so require.

About Engage Process

Engage Process empowers staff to discuss, evaluate and improve processes together. Putting the employee first makes Engage Process a true "human centric" solution. This means proactively exploring and reimagining processes in real time, by the people who are actively working with these processes day-to-day.

Processes create the foundation for management programmes such as cost savings, compliance, service (re)design, and digital transformation. Over 350 organisations in Europe and North America use Engage Process on a daily basis. These include City of Edinburgh Council, Gemeente Den Haag, Hyde Housing, City of Brugge, and Provincie Noord-Holland, as well as many others in different industries.

Account Management

The Engage Process Account Management team is available for you to discuss relevant process management developments in your organization and the position Engage Process can have. Feel free to contact your account manager and schedule time for a re-introduction of Engage Process in your organization. A comprehensive session we deliver to you, free of charge, in which we share our latest process management insights with you and discuss specific questions you might have on process management initiatives in your organization.

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